

PRESIDIO® *HealthSense AI*

FROM CONVERSATION TO CARE – INSTANTLY.

THE CHALLENGE: HEALTHCARE DATA IS BROKEN

About 80% of healthcare data is unstructured*
— buried in clinical notes, conversations, and
fragmented systems. The impact is everywhere:

- ◆ **Providers** are overwhelmed by documentation, diagnostics, and treatment plans
- ◆ **Health IT teams** are drowning in disconnected data
- ◆ **Payers** miss out on millions in risk adjustment and efficiency losses
- ◆ **Patients** are caught in delays, denied claims, and missed opportunities for intervention.

THE SOLUTION – PRESIDIO HEALTHSENSE AI

Presidio's **HealthSense AI** is a real-time, AI-powered platform that listens, learns, and transforms unstructured clinical data into structured, actionable insights. Built on secure cloud infrastructure and healthcare-trained AI models, the solution enables ambient listening during clinical encounters, automatically capturing relevant details, recommending next steps, and streamlining both clinical and revenue cycle workflows.

It transforms how providers and payers operate, from documentation to care coordination to reimbursement.

HOW IT WORKS

- ◆ **Ambient Listening:** Captures doctor-patient conversations in real time
- ◆ **Natural Language Processing (NLP):** Extracts key medical concepts, events, and intents
- ◆ **Action Recommendation Engine:** Uses AI to suggest next steps like follow-ups, documentation, coding, and prior auth triggers
- ◆ **Secure Delivery:** Feeds structured data into EHRs, payer systems, and analytics tools

*Delivering better care through exceptional experience -
from the first doctor visit to the final insurance claim.*



Presidio HealthSense AI

BENEFITS



Provider Benefits

- ◆ Cut clinician documentation time by up to **70-90%**
- ◆ Automatically generate documentation, codes, and suggested next steps
- ◆ Surface patient risks with predictive insight
- ◆ Recapture revenue integrity at each facility
- ◆ Close quality gaps and streamline CMS reporting
- ◆ Seamlessly integrate with your EHR and workflows

Result: More time with patients.
More accurate records. More financial stability.



Payer Benefits

- ◆ Improve risk adjustment accuracy: boost RAF scores by **15-20%**
- ◆ Automate prior auth: cut approval times by up to **70%**
- ◆ Predict high-cost members: improve HCC capture by **10-15%**
- ◆ Detect fraud in real time with anomaly detection
- ◆ Maintain HIPAA-compliant audit trails

Result: Lower costs. Higher ratings.
Healthier members.



Patient Benefits

- ◆ No more repeating medical history — doctors are freed to listen and engage
- ◆ Faster diagnoses and more effective treatment decisions
- ◆ Fewer delays in care caused by missing or incomplete documentation
- ◆ Fewer denied claims with more accurate, automated records
- ◆ Better care coordination across providers with structured, shareable data
- ◆ More personalized care thanks to AI-powered identification of risks and gaps

Result: Faster care. Less hassle. Better health.

WHY PRESIDIO

Presidio brings deep cloud expertise, HITRUST-level security, and proven success integrating advanced AI into real-world clinical and payer environments.

We solve the “last mile” of healthcare data - **turning raw text into real-world outcomes** for end users across clinical, operational, and financial workflows.

*We go beyond transcription.
We embed intelligence into your day-to-day operations.*

READY TO GET STARTED?

Schedule a **personalized demo** or request a **HealthSense AI Workshop** to map your workflows and identify opportunities to scale AI impact.

PRESIDIO® HealthSense AI

From conversation to care – **instantly.**